



# Environmental Monitoring Report

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**PUBLIC**

Semestral Report: November 2024 – April 2025  
August 2025

## India: West Bengal Drinking Water Sector Improvement Project

Part 3 of 3: Appendix 6 (continued) and Appendices 7 - 8

Prepared by Public Health Engineering Department, Government of West Bengal for the Asian Development Bank (ADB).

**Asian Development Bank**

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Meeting on 16.04.2019- 1<sup>st</sup> State Level Steering Committee

Subject: WBDWSIP

Venue: CS- Conference hall, Nabsanna

Time: 11:00am

Attendance Sheet: -

Sl. No	Name	Signature	Email
1	Chief secretary		
2	Additional Chief Secretary, P & RD Department		
3	Additional Chief Secretary, I & WD Department		
4	Additional Chief Secretary, Finance Department		
5	Principal Secretary, PHE Department		
6	Engineer- in - Chief, PHED		
7	Chief Engineer & P. D. WBDWSIP, PHE H.		pd.pmu.adb@wbphed.gov.in
8	Dr. Sudip K. Sinha Addl. Secretary, Finance		sudipkumar.sinha@yahoo.in
9	Subhanis huy		Se. P. in performed. adb @wbphed.gov.in
10	Zoharha Binnor		SE PUNUM Pgm
11	Sujoy Barua	 SBa 16/04/19	SE/PIU, Barua
12	Nityananda Khan	 NBK 16/4/19	SE/ME/PMU. seme.pmu.adb@wbphed.gov.in
13	Samarat San	 SS 16.4.19	caz.pmu.adb@wbphed.gov.in
14			
15			
16			

**Annexure-B**

**A. Restructured State Level Steering Committee for ADB Assisted Project (WBDWSIP) under PHE Department.**

**Members of the State Level Steering Committee :-**

1	The Chief Secretary, Govt. of West Bengal-	<b>Chairperson</b>
2	The Principal Secretary / Additional Chief Secretary, PHE Department-	<b>Member</b>
3	The Principal Secretary / Additional Chief Secretary, P & RD Department	<b>Member</b>
4	The Principal Secretary/ Additional Chief Secretary, Finance Department	<b>Member</b>
5	The Principal Secretary/ Additional Chief Secretary, I & W Department	<b>Member</b>
6	The Principal Secretary/ Additional Chief Secretary, Public Works Department	<b>Member</b>
7	The Principal Secretary/Additional Chief Secretary, Urban Development & Municipal Affairs Department	<b>Member</b>
8	The Principal Secretary/ Additional Chief Secretary, Land and Land Reforms Department	<b>Member</b>
9	The Engineer-in-Chief, PHE Department	<b>Member</b>
10	The Project Director, WBDWSIP, PHE Directorate	<b>Member Secretary</b>
11	The District Magistrate (each District)	<b>Invitee Member</b>

**B. Restructured District Level Steering Committee for ADB Assisted Project (WBDWSIP) under PHE Department**

**Members of the District Level Steering Committee :-**

1	The District Magistrate	<b>Chairperson</b>
2	The Additional District Magistrate/DLLRO, Land and Land Reforms	<b>Member</b>
3	The Additional Executive Officer, Zilla Parisad	<b>Member</b>
4	The Superintending Engineer, PIU (each PIU). PHE Dte	<b>Member Secretary</b>
5	The Superintending Engineer/Executive Engineer, PW (Roads)	<b>Member</b>
6	The Superintending Engineer/Executive Engineer, PWD	<b>Member</b>
7	The Superintending Engineer/Executive Engineer, I & WD	<b>Member</b>
8	The Executive Engineer, (PIU), PHE Dte	<b>Member</b>
9	The Assistant Engineer, Social Safeguard (PIU) PHE Dte	<b>Member</b>
10	The Block Development Officer (each Block)	<b>Member</b>
11	Representative of NGO	<b>Invitee Member</b>

**PMU LEVEL**

*Grievance Redressal Mechanism*  
*Social Safeguard*  
M-10-418/PIU, 09-1-19  
FE (Civil) PIU  
N-24-Parganas

*27/5/19*

*Open to file Grievance Social Safeguard*  
*27/5/19*

Government of West Bengal  
Public Health Engineering Directorate  
Project Management Unit, West Bengal Drinking Water Sector Improvement Project  
Utility Building, 1<sup>st</sup> Floor, (Premises No.-09/1-0024)  
AA-1A, (Tank No.-3), New Town Kolkata-700 156  
Phone No.-(033) 2324-2095, E-mail: [pd.pmu.adb@wbphed.gov.in](mailto:pd.pmu.adb@wbphed.gov.in)  
[pmu.adb@wbphed.gov.in](mailto:pmu.adb@wbphed.gov.in)

Memo No. PMU/WEDWSIP/PHED/27.5.19.380 Date: 16.05.2019.

**NOTIFICATION**

In order to address social, environmental and any other project or sub project related grievances in the implementation of Piped water supply schemes in the districts of Bankura, North & South 24 Parganas, Purba Medinipur under West Bengal Drinking Water Sector Improvement Project, PHE Dte with the assistance of Asian Development Bank (ADB), a common grievance redress mechanism has been developed for Project Management Unit.

The following members constitute the Grievance Redressal Committee to resolve the grievances at the PMU level:

1. Chair person- Chief Engineer & Project Director ,PMU
2. Member-Superintending Engineer (Civil), PMU
3. Member-Superintending Engineer (Mech/Elec.), PMU,
4. Safeguards and Gender Officer, Safeguards Gender Cell- Executive Engineer-I PMU.

The functions of GRC at PMU level are as follows:-

1. Accept Grievances of the Aggrieved parties through telephone hot lines at accessible location, email, post at PMU office
2. Address and Facilitate resolution of Grievances not resolved at the field and PIU level within stipulated time.
3. PMU HSGO together with PIU safeguard officers will have the joint responsibility for timely grievance redress on safeguards and gender issues and for registration of grievances, related disclosure, and communication with the aggrieved party.
4. Resolve grievances and suggest corrective measures or solutions for their redressal to PIU for implementation within the specified time (within 15 days).
5. If grievances cannot be resolved at the project level they will be referred to the District Steering Committee (DSC), which will also act as Grievance Redressal Committee particularly in matters related to land purchase and/or acquisition, payment of compensation, and environmental pollution among others.

6. Any matter deemed higher than the district level or that may require inter departmental coordination, the required grievances redress will be referred to the state level steering committee.
7. Careful documentation of the name of the complainant and date of receipt of complaint, address and contact details of complainant, location of the problem area and how the problem was resolved and report the same in the Quarterly Progress Report and Semi Annual Safeguard Monitoring report to be submitted to ADB.
8. Periodically Review the functioning of the GRM at the field and PIU level.

The GRC will continue to function throughout the project duration.

*Atu.* 16.05.19 ✓  
Chief Engineer & Project Director,  
PMU, WBDWSIP, P.H.E. Dte.,  
Govt. of West Bengal.

Memo No. PMU/WBDWSIP/PHED/...../.....

Date: 16.05.2019.

Copy forwarded for information to:-

1. The Superintending Engineer, Civil / (M/E), PMU, WBDWSIP, PHE Dte.
2. The Superintending Engineer, PIU, North 24 Parganas/ Purba Medinipur / Bankura, WBDWSIP, PHE Dte. with a directive to constitute the GRC at the PIU level and Field level as suggested in PAM approved by ADB.
3. The Executive Engineer-I, PMU, WBDWSIP, PHE Dte.
4. The Executive Engineer, PIU, North 24 Parganas/ Purba Medinipur/Bankura, WBDWSIP, PHE Dte.

*Atu.* 16.05.19 ✓  
Chief Engineer & Project Director,  
PMU, WBDWSIP, P.H.E. Dte.,  
Govt. of West Bengal.

## SAFEGUARD AND GENDER CELL PMU



West Bengal Drinking Water Sector Improvement Project  
(Asian Development Bank funded)

### PROJECT MANAGEMENT UNIT

Public Health Engineering Department,  
Government of West Bengal

Utility Building, 1st Floor, AA-IA (Tank No. 3), New Town, North 24 Parganas, - 700156



Memo No. PMU/WBDWSIP/PHED/94/714


Dated : 04-07-2024

#### OFFICE ORDER

Public Health Engineering Department (PHED) has established a dedicated "Safeguard and Gender Cell (SGC)" at Project Management Unit (PMU) level to ensure the implementation of Environmental and Social Safeguards as per ADB's Safeguard Policy Statement (SPS), 2009 and requisite requirements under Loan No.3696-IND.

#### Environment, Social and GESI- PMU

	Designation	Name	Contact details	Status
1	Superintending Engineer (Civil), PMU, WBDWSIP, Head SGS	Mr. Subhabrata Kundu	+91-9163235066	Available since- January 2024
2	Environment Specialist, PMC	Dr. Ardhendu Mitra	+919830415953	Available since- December 2018
3	Social, Gender & Resettlement Specialist, PMC	Mr. Arup Goswami	+919707020489	Available since April 2024


  
AYESHA RANI A, IAS  
Sr. Special Secretary, PHED and  
Project Director, PMU, WBDWSIP

Memo No. PMU/WBDWSIP/PHED/94/714

Dated : 04-07-2024

Copy forwarded for information to :

- 1) Chief Engineer, PMU, WBDWSIP, PHED
- 2) Superintending Engineer, (Civil), PMU, WBDWSIP, PHED
- 3) Superintending Engineer, (M/E), PMU, WBDWSIP, PHED
- 4) The Executive Engineer – I / II, PMU, WBDWSIP, PHED
- 5) All PIUs, North 24 Paragans / Bankura / Purba Medinipur
- 6) Dy. Team Leader, PMC / Dr. Ardhendu Mitra, Environmental Specialist / Mr. Arup Goswami Social, Gender & Resettlement Specialist, PMC

  
AYESHA RANI A, IAS  
Sr. Special Secretary, PHED and  
Project Director, PMU, WBDWSIP

**NORTH 24 PGS**  
**PIU Level GRC– North 24 pgs**



GOVERNMENT OF WEST BENGAL  
OFFICE OF THE SUPERINTENDING ENGINEER  
P.L.U., NORTH 24 PARGANAS WEST BENGAL DRINKING  
WATER SECTOR IMPROVEMENT PROJECT  
PUBLIC HEALTH ENGINEERING DIRECTORATE  
UTILITY BUILDING, 3<sup>RD</sup> FLOOR, (PRIMISES NO.-09/1-0024)  
AA-IA (TANK NO. 3), NEW TOWN, KOLKATA-700156  
Email : [se\\_piun24p.adb@wbphed.gov.in](mailto:se_piun24p.adb@wbphed.gov.in)

Memo No.

/PIUN24PGS

Dated :

**NOTIFICATION**

In order to address social, environmental and any other project or sub project related grievances in the implementation of Asian Development Bank (ADB) assisted Piped water supply schemes in the district of North 24 Parganas under West Bengal Drinking Water Sector Improvement Project (WBDWSIP), a project level Grievance Redress Mechanism (GRM) has been developed for the Project Implementation Unit (PIU), North 24 Parganas, WBDWSIP, PHE Dte. and the Grievance Redress Committee (GRC) has been constituted with the following members to resolve the grievances at the PIU level:


Status in the GRC	Designation	Contact No.
Member	Assistant Engineer and Officer, Safeguard & Gender (Responsible for Haroa), PIU, North 24 Parganas, WBDWSIP, PHE Dte	033 2324 2051 (Extn. 204)
Member	Assistant Engineer (Responsible for WTP), PIU, North 24 Parganas, WBDWSIP, PHE Dte.	033 2324 2051 (Extn. 202)
Member	Assistant Engineer (Responsible for Bhangar-II), PIU, North 24 Parganas, WBDWSIP, PHE Dte.	033 2324 2051 (Extn. 203)
Member	Junior Engineer and Asst. Officer, Safeguards (Responsible for Haroa), PIU, North 24 Parganas, WBDWSIP, PHE Dte.	033 2324 2051 (Extn. 205)
Member	Junior Engineer and Asst. Officer, Gender (Responsible for WTP), PIU, North 24 Parganas, WBDWSIP, PHE Dte.	033 2324 2051 (Extn. 210)
Member	Junior Engineer (Responsible for Bhangar-II), PIU, North 24 Parganas, WBDWSIP, PHE Dte.	033 2324 2051 (Extn. 211)

Note : This is in accordance to the structure enumerate in PAM.

The function of GRC at PIU level are as follows-

1. Being assisted by the Design Supervision & Institutional Support Consultants (DSISC)-the PIU will disseminate information and awareness campaigns on grievance redress procedures.
2. Brief the contractors on GRM with support from DSISC.
3. Accept grievances of the aggrieved person(s) in the grievance redress form (as specified in Appendix 6 of PAM).
4. Careful documentation of the name of the aggrieved person(s), date of receipt of the grievance, address/ contact details of the aggrieved person, location of the problem area etc.


5. Address and facilitate resolution of grievances not resolved at the field level within stipulated time (7 days).
  6. The Officer, Safeguard & Gender, PIU, North 24 Parganas supported by the Social, Gender & Resettlement Specialist of DSISC, North 24 Parganas will be responsible for conducting meeting with the affected/ aggrieved person(s) to understand their concerns and help them through the process of grievance redressal including translating the complaints into Bengali or English, recording and registering grievances of non-literate affected persons and explaining the process of grievance redress mechanism.
  7. If the PIU level GRC fails to resolve the grievance, the matter may be conveyed to the GRC established within PMU and the actions suggested by them to be taken up/ followed by this GRC.
  8. Ensure redress of grievances on safeguards and gender issues and for registration of grievances, related disclosure and communication with the aggrieved party.
  9. If grievances cannot be resolved at the PIU level, they will be referred to the District Steering Committee (DSC), acting as the GRC.
  10. Any matter deemed higher than the district level or that may require inter-departmental coordination, the required grievance redress will be referred to the State Level Steering Committee (SLSC).
  11. The GRC at PIU, North 24 Parganas will also be responsible for follow-through for each grievance, periodic information dissemination to the aggrieved person(s) on the status of their grievances and recording their feedback (satisfaction/ dissatisfaction and suggestions).
  12. Periodically Review the functioning of the GRM at this end as well as field level.
- The GRC will continue to function throughout the project duration.

  
Superintending Engineer  
P.I.U., North 24 Parganas, WBDWSIP  
Public Health Engineering Directorate  
Govt. of West Bengal

Memo No. 409/(1-12) /PIUN24PGS  
Copy forwarded for information to :-

Dated : 20.05.19

1. The Chief Engineer & Project Director, PMU, WBDWSIP, PHE Dte.
2. The Dy. Superintending Engineer, PIU, North-24 Pgs., WBDWSIP, PHE Dte.
3. The Executive Engineer (Civil), PIU, North 24 Parganas, WBDWSIP, P.H.E. Dte.
4. The Executive Engineer (Elec./Mech.), PIU, North 24 Parganas, WBDWSIP, P.H.E. Dte.
5. The Executive Engineer-I and Head Safeguard & Gender Officer, PMU, WBDWSIP, P.H.E. Dte.
6. The Assistant Engineer-I / II, PIU, North 24 Parganas, WBDWSIP, P.H.E. Dte.
7. The Assistant Engineer and Officer Safeguard & Gender, Sub Divn.-I under PIU, North 24 Parganas, WBDWSIP, P.H.E. Dte.
8. Sri Shyamalendu Debadhikari, Junior Engineer, PIU, North 24 Parganas, WBDWSIP, P.H.E. Dte.
9. The Junior Engineer and Junior Safeguard & Gender Officer, PIU, North 24 Parganas, WBDWSIP, PHE Dte.
10. The Junior Engineer and Junior Environmental Officer, PIU, North 24 Parganas, WBDWSIP, P.H.E. Dte.
11. The Team Leader, DSISC, North 24 Parganas.
12. The Social / Gender / Resettlement Specialist, DSISC, North 24 Parganas.

  
Superintending Engineer  
P.I.U., North 24 Parganas, WBDWSIP  
Public Health Engineering Directorate  
Govt. of West Bengal

### Field level GRC- North 24 pgs

West Bengal Drinking Water Supply Improvement  
Project, WBPHE Directorate  
**DESIGN, CONSTRUCTION SUPERVISION AND  
PROJECT IMPLEMENTATION SUPPORT  
CONSULTANTS (DSISC), N 24 Parganas**  
e-mail: [n24dsiscstup@gmail.com](mailto:n24dsiscstup@gmail.com)

**STUP Consultants Pvt. Ltd.**  
JV with **SHAH Technical Consultants Pvt.**  
Ltd.  
Address:  
Utility Building, 2<sup>nd</sup> and 3<sup>rd</sup> floor,  
Premises No. 29/1-1029, AA-1A Tank No. 31,  
New Town, North 24 Parganas, WEST BENGAL.



Letter No: DSISCN24P/TL/2019/ 514

Date: 12.06.2019

To  
Executive Engineer  
PIU, North 24 Parganas, WBDWSIP,  
2<sup>nd</sup> Floor, Utility Building, Tank No - 3,  
Action Area – 1A, New Town, Kolkata  
Pin: 700156, West Bengal

**Sub: Design and construction of overhead reservoir including water supply distribution network & metering works in Haroa & Bhangar- II Blocks (Contract Package No. WBDWSIP/DWW/NQB/N24P/02A&02B/2017-2018) – Field Level GRM**

Dear Sir,

We refer to the organization structure of the proposed Field Level grievance redress mechanism and herewith nominate our following mentioned key experts as DSISC representatives:

- Social, Gender and Resettlement Specialist, and
- Environmental Specialist.

Necessary notification may please be made in this regard.

Thanking you

Yours Sincerely,

Team Leader, DSISC  
North 24-Parganas, WBDWSIP

**Team Leader, DSISC  
North 24 Parganas  
WBDWSI Project**

Copy forwarded for information to:-

1. The Superintending Engineer, PIU, North 24 Parganas, WBDWSIP, PHE Dte
2. The Assistant Engineer, N24P, W/S- Sub Divn- I, Under North 24 Parganas, PHE Dte.
3. The Assistant Engineer – II, North 24 Parganas, W/S- Divn- II, PHE Dte.



STUP Consultants P. Ltd

12.06.19  
**(RECEIVED)**  
(Contents Not Verified)  
Receiving Clerk  
North 24 Parganas W/S, Divn.II  
P.H. Engrs. Dtn.

12.06.19  
**Received**  
(Contents not verified)  
Receiving Clerk  
North 24 Pgs. W/S Sub Divn-I  
Under North 24 Pgs. W/S Divn-II, P.H.E. Dte.  
Govt of West Bengal



Memo No - 993/N.M/Env-D-II dated - 13/06/2019

*[Handwritten Signature]*  
T. 483  
18 JUL 2019 10:10:15

TH/DSIS  
*[Handwritten Signature]*  
13/6/19  
Executive Engineer  
404 99- NIS District  
PHLE, Govt. W.B.

**NCC**

Date: 13.06.19

Ref: NCC/W&E/WSS-HA/ROA/2019-26/147  
To:  
The Executive Engineer,  
PH, North 24 Parganas, WBDWSIP,  
PEE Directorate, Government of West Bengal,  
2<sup>nd</sup> Floor, Utility Building, Tank no.3 Action Area-1A  
New Town, Kolkata-700 56, West Bengal.

Sub: "Design and Construction of Overhead Reservoir including Water Supply Distribution Network and Metering Works in Hazra Block", Reg. Field Level GRM

Ref.No. ...Agreement Memo No: PMUP WBDWSIP/PHED/58/850

Dear Sir,

We refer to the organization structure of the proposed Field Level Grievance Redress Mechanism and hereby nominate our following mentioned key personnel as NCC representatives: Junior Engineer (Safety), responsible for Hazra with Contact No. 9775459187.

Necessary notifications may please be made in this regards.

Thanking you and assuring our best services at all times.

Yours Faithfully  
For, **NCC LIMITED**  
(Formerly, Nagajima Construction Company Limited)

*[Handwritten Signature]*  
**Ramesh Kumar Singh**  
Project Manager

*[Handwritten Signature]*  
13/6/19

- Copy forwarded to:
- 1. The Superintendent Engineer, PH, 3<sup>rd</sup> floor, North 24 Parganas, WBDWSIP, PHED/PE,
  - 2. The Asst. Engineer, SD-1, PH, 2nd floor, WBDWSIP, PHED/PE
  - 3. Team Leader, DS SC, North 24 Parganas, WBDWSIP

DSIS / WBDWSIP  
Forward No 1000  
**RECEIVED**  
Date: \_\_\_\_\_ Signature: \_\_\_\_\_

**NCC Limited**  
Ravindra Nagar, Cashmere Gardens, West  
ECO Space Business Park, Block-4A, 5th Floor  
Action Area-II, New Town, Kolkata - 700 156  
Phone : (033) 4020-8688, Fax : (033) 4020-6827  
CIN No - 179200AP0980PLC011916



Ref: NCC/W&L/WSS-BHANGAR/2019-20/155

Date: 13.06.19

To,  
The Executive Engineer,  
PUD, North 24 Parganas, WBDWSIP,  
PHE Directorate, Government of West Bengal,  
2<sup>nd</sup> Floor, Utility Building, Tank no. 3, Action Area-1A  
New Town, Kolkata-700156, West Bengal.

Sub: "Design and Construction of Overhead Reservoir including Water Supply Distribution Network and Metersing Works in Bhangar-II Block". **Reg. Field Level GRM**

Ref.No./Agreement Memo No: PML/ WBDWSIP/PHE/D/37/831

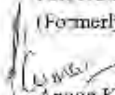
Dear Sir,

We refer to the organization structure of the proposed Field Level Grievance Redress Mechanism and herewith nominate our following mentioned key personnel as NCC representatives: Safety Officer, responsible for Bhangar-II with Contact No. 8971167720.

Necessary notifications may please be made in this regards.

Thanking you and assuring our best services at all time.

Your Faithfully,  
For, NCC LIMITED  
(Formerly, Nagarjuna Construction Company Limited)

  
Anoop Kumar  
Dy. General Manager

*File  
copy  
13/6/19*

Copy forwarded to:-

1. The Superintending Engineer, PHE, 3<sup>rd</sup> Floor, North 24 Parganas, WBDWSIP, PHE D/o,
2. The Asst. Engineer, PHE, SD-II, 2nd floor, WBDWSIP, PHE D/o
3. Team Leader, DSISC, North 24-Parganas, WBDWSIP



**NCC Limited**  
Formerly, Nagarjuna Construction Company Limited  
ECO Space Business Park, Block-4A, 5th Floor,  
Action Area-II, New Town, Kolkata - 700 156  
Phone : (033) 4029-8888, Fax : (033) 4029-8827  
CIN No. - L72200AP1390PLC011145

DSISC / WBDWSIP  
Inward No 1012  
RECEIVED  
Date 13/6/19  
@g-  
Tanner - 13/6/19



## FFIL – RIL JV

Ref.: Ref.: FFIL-RIL JV/ K201810003/ Vol.-II /088

Date: Date: June 13, 2019

**To,**  
**Executive Engineer, North 24 Parganas, Divn. - II**  
**Project Implementation Unit (PIU),**  
**West Bengal Drinking Water Sector Improvement Project,**  
**Public Health Engineering Department,**  
**Government of West Bengal**  
**2nd Floor, Utility Building, Tank No.-3, Action Area- 1A,**  
**New Town, Kolkata 700156, West Bengal**

Sub: Design Construction & Operation of Water Treatment Plant, Reservoir, Transmission Mains & Pumping Stations works in Haroa, Rajahat & Bhangar-II (Ref.: Contract No- WBDWSIP/ DWW/ N24P/ NCB/01/2017-18) – Field Level GRM


Dear Sir,

We refer to the organization structure of the proposed Field Level Grievance Redress Mechanism and herewith nominate our following mentioned key personnel as FFIL-RIL JV representatives: Safety Officer responsible for WTP with Contact No: +91 6292128031.

Necessary notifications may please be made in this regard.

Thanking you and assuring you of our best efforts at all the times.

For FFIL – RIL JV

  
Sujay Das  
(CCO)

Encl.: As above.

CC: 1) The Assistance Engineer-1 (PIU), North 24 Parganas, WBDWSIP, PHED.  
2) The Team Leader, DSISC, North 24 Parganas, WBDWSI Project.

*File  
Copy id 108*

DSISC / WBDWSIP

Inward No 1017

RECEIVED

Date 14/6/19

  
Signature

Time = 12:40 PM.


1582, Rajdanga Main Road, Kosba New Market, 7th Floor Kolkata - 700 107

Ph. No. : +91-33-30903503

Fax No. : +91-33-30903888

## BANKURA

### BANKURA PIU Level GRC Notification

  
51 1 97

**GOVERNMENT OF WEST BENGAL**  
**OFFICE OF THE SUPERINTENDING ENGINEER**  
Project Implementation Unit, Bankura, WBDWSIP, P.H.E.DTE.  
RABINDRA SARANI: NEAR JAIL MORE: BANKURA: PIN – 722101  
Ph No – 03242-241007, 241008:: email:  
se.piubankura.adb@wbphed.in & piubankura.adb@wbphed.gov.in

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Memo No: 443 /SE/PIU-Bankura Dated Bankura the 08/01/2019

**NOTIFICATION**

In order to address social, environmental and any other project or sub project related grievances in the implementation of Asian Development Bank (ADB) assisted Piped water supply schemes in the district of Bankura under West Bengal Drinking Water Sector Improvement Project (WBDWSIP), a project level Grievance Redress Mechanism has been developed at PIU Level for PIU, Bankura, WBDWSIP, PHE Dte with the following members.

1. Chairperson- Executive Engineer (Civil), PIU, Bankura, WBDWSIP, PHE Dte.
2. Member- Executive Engineer (E/M), PIU, Bankura, WBDWSIP, PHE Dte.
3. Assistant Safeguard and Gender Officer – Assistant Engineer, Head Quarters, PIU, Bankura, WBDWSIP, PHE Dte.
4. Assistant Environmental Officer – Assistant Engineer - I, PIU, Bankura, WBDWSIP, PHE Dte
5. Junior Safeguard and Gender Officer – Junior Engineer, PIU, Bankura, WBDWSIP, PHE Dte.
6. Junior Environmental Officer – Junior Engineer, PIU, Bankura, WBDWSIP, PHE Dte
7. Social/Gender/Resettlement Specialist, DSISC, PIU, Bankura, WBDWSIP, PHE Dte.

The function of GRC at PIU level are as follows-

1. Accept Grievances of the Aggrieved persons through grievance redress/ suggestion forms in complaints/ suggestion boxes or through telephonic helpline at accessible locations, by e-mail, by post, or by writing in a complaint register in PIU office.
2. Careful documentation of the name of the complainant, date of receipt of the complaint, address/ contact details of the aggrieved person, location of the problem area etc.
3. Address and facilitate resolution of Grievances not resolved at the field level within stipulated time (7 days).
4. The Assistant safeguard Officer, PIU, Bankura supported by the Social safeguard specialist of DSISC, PIU, Bankura will be responsible for conducting meeting with the affected/ aggrieved person (s) to understand their concerns and help them through the process of grievance redressal including translating the complaints into Bengali or English, recording and registering grievances of non literate affected persons and explaining the process of grievance redress mechanism.
5. If the PIU level GRC fails to resolve the Grievance, the matter may be conveyed to the GRC established within PMU and the actions suggested by them to be taken up/ followed by this GRC.
6. PMU HSGO together with PIU safeguard officers will have the joint responsibility for timely Grievance Redressal on safeguards and Gender issues and for registration of Grievances, related disclosure and communication with the aggrieved party.
7. If Grievance cannot be resolved at the Project Level, they will be referred to the District Steering Committee (DSC) which will also act as Grievance Redressal Committee, particularly in matter related to Land purchase and or Acquisition, payment of the compensation and environmental pollution among others.
8. Any matter deemed higher than the district level or that may require inter-departmental coordination, the required Grievance redress will be referred to the State Level Steering Committee.
9. The GRC at PIU, Bankura will also be responsible for follow-through for each grievance, periodic information dissemination to complainants on the status of their grievances and recording their feedback (satisfaction / dissatisfaction and suggestions).

10. Periodically Review the functioning of the GRM at this end as well as field level.

The GRC will continue to function throughout the project duration.

  
06/06/19  
Superintending Engineer  
PIU, Bankura, WBDWSIP, PHE Dte

Memo No. 443 / SE/PIU-Bankura


Dated Bankura the 6 / 6 / 2019

**Copy forwarded for information and necessary action:-**

- 1) The Chief Engineer & Project Director, WBDWSIP, PHE Dte.
- 2) Executive Engineer (Civil), PIU, Bankura, WBDWSIP, PHE Dte.
- 3) Executive Engineer (E/M), PIU, Bankura, WBDWSIP, PHE Dte.
- 4) Assistant Engineer (HQ), PIU, Bankura, WBDWSIP, PHE Dte.
- 5) Assistant Engineer – I, PIU, Bankura, WBDWSIP, PHE Dte.
- 6) Junior Engineer-I, PIU, Bankura, WBDWSIP, PHE Dte.
- 7) Junior Safeguard and Gender Officer – Junior Engineer, PIU, Bankura, WBDWSIP, PHE Dte.
- 8) Junior Environmental Officer – Junior Engineer, PIU, Bankura, WBDWSIP, PHE Dte.
- 9) The Team Leader, DSISC, PIU, Bankura, WBDWSIP, PHE Dte.
- 10) Social/Gender/Resettlement Specialist, DSISC, PIU, Bankura, WBDWSIP, PHE Dte.
- 11) Support Staff (I & II) – Environmental and Social Safeguards, DSISC, PIU, Bankura, WBDWSIP, PHE Dte.

  
06/06/19  
Superintending Engineer  
PIU, Bankura, WBDWSIP, PHE Dte

## Field Level GRC Notification



**GOVERNMENT OF WEST BENGAL**  
**OFFICE OF THE SUPERINTENDING ENGINEER**  
Project Implementation Unit, Bankura, WBDWSIP, P.H.E.DTE.  
RABINDRA SARANI: NEAR JAIL MORE: BANKURA: PIN – 722101  
Ph No - 03242-241007, 241008 :: email: [se\\_bank\\_ws@wbphed.gov.in](mailto:se_bank_ws@wbphed.gov.in),  
[se\\_piubankura.adb@wbphed.in](mailto:se_piubankura.adb@wbphed.in) & [piubankura.adb@wbphed.gov.in](mailto:piubankura.adb@wbphed.gov.in)

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Memo No. 905 /SE/PIU-Bankura Dated Bankura the 24 / 10 /2019

**Notification**

In order to address Social, environmental and any other project or subproject related grievances in implementation of Asian Development Bank (ADB) assisted piped water supply schemes in the district of Bankura under West Bengal Drinking Water Sector Improvement Project (WBDWSIP), a field level Grievance Redress Mechanism has been developed for different packages under this project with the following members-

1. Safeguard officer from PIU (AE, PHE) - Chairperson
2. Gram-Panchayet Pradhan of the concerned G.P - Member
3. Support Environment safeguard - Member
4. Support Social Safeguard - Member
5. Panchayet Member of the concerned G.P - Member
6. Health and Safety officer from contractor's side- Member

The function of GRC at field level are as follows: -

1. Accept Grievances of the aggrieved persons through grievance redress / suggestion forms in complaints / suggestion boxes or through telephonic hotlines at accessible locations, by e-mail, by post, or by writing in a complaint register in PIU office.
2. Careful documentation of the name of the complainant, date of receipt, address / contact details of the aggrieved person, location of the problem area etc.
3. Address and facilitate resolution of Grievances within stipulated time (7 days).
4. Safety officer of Contractor supported by the Social safeguard support and Environmental Safeguard Support of DSISC, PIU, Bankura will be responsible for conducting meeting with the affected / aggrieved person(s) to understand their concerns and help them through the process of grievance redressal including translating the complaints into Bengali or English, recording and registering grievances of non – literate affected persons and explaining the process of grievance redress mechanism.
5. If the Field level GRC fails to resolve the Grievance, the matter may be conveyed to the PIU level GRC and the actions suggested by them to be taken up / followed by this GRC.
6. Field level GRC will have the primary responsibility for timely Grievance Redressal on safeguards and Gender Issues and for registration of Grievances, related disclosure and communication with the aggrieved party.

7. Field level GRC will be responsible for follow - through for each grievance, periodic information dissemination to complainants on the status of their grievances and recording their feedback (satisfaction - dissatisfaction and suggestions).

The GRC will continue to function throughout the project duration.

*S. Sami* 24/10/19  
Superintending Engineer  
PIU, Bankura, WBDWSIP, PHE Dte.

Memo No. 905/(1-84) /SE/PIU-Bankura

Dated Bankura the 24 / 10 / 2019

Copy forwarded for information to:-

1. The Chief Engineer & Project Director, PMU, WBDWSIP, PHE Dte
2. The District Magistrate, Bankura
3. The Executive Engineer (Civil), PIU, Bankura, WBDWSIP, PHE Dte.
4. The Executive Engineer ( M/E), PIU, Bankura, WBDWSIP, PHE Dte.
5. The Sub-Divisional Officer, Bankura Sadar Sub-Division, PHE Dte.
6. The Sub-Divisional Officer, Khatra Sub-Division, PHE Dte
7. The Assistant Engineer-I/(HQ), PIU, Bankura, WBDWSIP, PHE Dte.
8. The BDO, Indpur Block, Bankura
9. The BDO, Taldangra Block, Bankura
10. The BDO, Mejhia Block, Bankura
11. The BDO, Gangajalghati, Bankura
- 12 - 42. The Pradhan, ..... GP, ..... Block, Bankura
- 43-71 : The Member, ..... GP, ..... Block, Bankura
72. The Team Leader, DSISC-Bankura, PIU, Bankura, WBDWSIP, PHE Dte.
73. The Support Staff, Environment safeguard, DSISC-Bankura, PIU, Bankura, WBDWSIP, PHE Dte.
74. The Support Staff, Social safeguard, DSISC-Bankura, PIU, Bankura, WBDWSIP, PHE Dte
75. The Project Manager, Package- BK 01, TE-SNE JV
76. The Project Manager, Package- BK 02A, L&T Limited
77. The Project Manager, Package- BK 02B, L&T Limited
78. The Project Manager, Package- BK 03, L&T Limited
79. The Project Manager, Package- BK 04, L&T Limited
80. The Project Health and Safety Officer, Package- BK 01, TE-SNE JV
81. The Project Health and Safety Officer, Package- BK 02A, L&T Limited
82. The Project Health and Safety Officer, Package- BK 02B, L&T Limited
83. The Project Health and Safety Officer, Package- BK 03, L&T Limited
84. The Project Health and Safety Officer, Package- BK 04, L&T Limited

*S. Sami* 24/10/19  
Superintending Engineer  
PIU, Bankura, WBDWSIP, PHE Dte.

## PURBA MEDINIPUR

### PIU Level GRC- Purba Medinipur

Government of West Bengal  
Office of The Superintending Engineer  
Project Implementation Unit, Purba Medinipur  
W.B. Drinking Water Sector Improvement Project  
Public Health Engineering Directorate



**Address:**  
Bar Padumbasan  
(Old Zilla Parishad Office Building)  
Manikata, Tamruk, Purba Medinipur, 721636  
Email : [piu.pm.adb@gmail.com](mailto:piu.pm.adb@gmail.com) ;  
[se.piupurmed.adb@wbphed.gov.in](mailto:se.piupurmed.adb@wbphed.gov.in)  
Phone – (03228) 266250

Memo No: 238 / SE / PIU / PM

Dated Tamruk the. 12 / 12 / 2019

#### NOTIFICATION

In order to address Social, Environmental and any other project or sub project related grievances in the implementation of Asian Development Bank (ADB) assisted Piped Water Supply Scheme in the district of Purba Medinipur under West Bengal Drinking Water Sector Improvement Project (WBDWSIP), a project level Grievance Redress Mechanism has been developed at PIU Level for PIU, Purba Medinipur, WBDWSIP, PHE Dte. with the following members:

1. **Chairperson** – The Executive Engineer (Civil), PIU, PM, WBDWSIP, PHE Dte.
2. **Member** - The Executive Engineer-I (M/E), PIU, PM, WBDWSIP, PHE Dte.
3. **Assistant Safeguard & Gender Officer** – The Assistant Engineer-II, PIU, PM, WBDWSIP, PHE Dte.
4. **Assistant Environmental Officer** – The Assistant Engineer-I, PIU, PM, WBDWSIP, PHE Dte.
5. **Junior Safeguard & Gender Officer** – The Junior Engineer-I, PIU, PM, WBDWSIP, PHE Dte.
6. **Junior Environmental Officer** – The Junior Engineer-I, PIU, PM, WBDWSIP, PHE Dte.
7. **Social/Gender/Resettlement Specialist** – DSISC, Purba Medinipur

The function of GRC at PIU level are as follows: -

- i. Accept Grievances of the Aggrieved persons through grievance redress/suggestion forms in complaints/suggestions boxes or through telephonic hotlines at accessible locations, by e-mail, by post or by writing in a complaint register in PIU office.
- ii. Careful documentation of the name of the complainer, date of receipt of the complaint, address/contact details of the aggrieved person, location of the problem area etc.
- iii. Address and facilitate resolution of Grievances not resolved at the field level within stipulated time (7 days)
- iv. The Assistant Safeguard Officer, PIU, Purba Medinipur, supported by the Social safeguard specialist of DSISC, PIU, Purba Medinipur will be responsible for conducting meeting with the affected/aggrieved person (s) to understand their concerns and help them through the process or grievances of non-literate affected persons and explaining the process of grievance redress mechanism.
- v. If the PIU level GRC fails to resolve the Grievance, the matter may be conveyed to the GRC established within PMU and the actions suggested by them to taken up/ followed by this GRC.
- vi. PMU HSGO together with PIU safeguard officer will have the join responsibility for timely Grievance Redress on safeguards and Gender Issues and for registration of Grievance related disclosure and communication with the aggrieved party.
- vii. If Grievance cannot be resolved at the Project Level, they be referred to the District Steering Committee (DSC) which will also act as Grievance Redressal Committee, particularly in matter related to Land Purchase and or acquisition, payment of the compensation and environmental pollution among others.

- viii. Any matter deemed higher than the district level or that may require inter-departmental coordination, the require Grievance redress will be referred to the State Level Steering Committee.
- ix. The GRC at PIU, Purba Medinipur will also responsible for follow-through for each grievance periodic information dissemination to complaints on the status of their grievances and recording their feedback (satisfaction/dissatisfaction and suggestions)
- x. Periodically Review the functioning of the GRM at this end as well as level.  
The GRC will continue to function throughout the project duration.



**Superintending Engineer**  
PIU, PM, WBDWSIP, PHE Dte.

*Memo No: 238 / 1 - 9 / SE / PIU / PM*

*Dated Tamruk the. 12 / 12 / 2019*

**Copy forwarded for information and necessary action to:-**

- i) The Chief Engineer & Project Director, PMU, WBDWSIP, PHE Dte.
- ii) The Superintending Engineer (M/E), PMU, WBDWSIP, PHE Dte.
- iii) The Executive Engineer-I, PMU, WBDWSIP, PHE Dte.
- iv) The Executive Engineer, PIU, PM, WBDWSIP, PHE Dte.
- v) The Executive Engineer-I (M/E), PIU, PM, WBDWSIP, PHE Dte.
- vi) The Assistant Engineer-I, PIU, PM, WBDWSIP, PHE Dte.
- vii) The Assistant Engineer-II, PIU, PM, WBDWSIP, PHE Dte.
- viii) The Junior Engineer-I, PIU, PM WBDWSIP, PHE Dte.
- ix) The Deputy Team Leader, DSISC, Purba Medinipur



**Superintending Engineer**  
PIU, PM, WBDWSIP, PHE Dte.

## Field Level GRC

Government of West Bengal  
Office of The Superintending Engineer  
Project Implementation Unit, Purba Medinipur  
W.B. Drinking Water Sector Improvement Project  
Public Health Engineering Directorate



Address:  
Bar Pachambasan  
(Old Zilla Parishad Office Building)  
Maniktala, Tamluk, Purba Medinipur, 721636  
Email : piu.pm.adb@gmail.com ;  
se.pispsamed.adb@wbphed.gov.in  
Phone – (03228) 266250

Memo No: 67 / SE / PIU / PM

Dated Tamruk the. 13 / 02 / 2020

### NOTIFICATION

In order to address Social, Environmental and any other project or subproject related grievances during implementation of Asian Development Bank (ADB) assisted piped water supply scheme in the district of East Medinipur (selected four Blocks Nandigram-I, Nandigram-II, Chandipur- and Nandakumar) under West Bengal Drinking Water Sector Improvement Project (WBDWSIP), a **field level Grievance Redress Mechanism** has been developed for different packages under this project with the following members.

1. Assistant Safeguard & Gender Officer (The Assistant Engineer-II, PIU, PM, WBDWSIP, PHE Dte.) – **Chairperson**
2. Assistant Environment Officer (The Assistant Engineer-I, PIU, PM, WBDWSIP, PHE Dte.) – **Member**
3. Junior Safeguard & Gender Officer (The Junior Engineer-I, PIU, PM, WBDWSIP, PHE Dte) – **Member**
4. Junior Environment Officer (The Junior Engineer-I, PIU, PM, WBDWSIP, PHE Dte) – **Member**
5. Gram-Panchayat Pradhan of the concerned G.P. – **Member**
6. Panchayat Member of the concerned G.P. (Preferably Women) – **Member**
7. Social/Gender and Resettlement Specialist (DSISC) – **Member**
8. Support Staff Social (DSISC) – **Member**
9. Support Staff Environment (DSISC) – **Member**
10. Team Leader/representative of the Project NGO (East Medinipur) – **Member**
11. Health and Safety Officer from respective Project Contractor's representative – **Member**

*As Annex  
for information  
and necessary  
action.  
Jellu  
13/2/20*

**The function of the field level grievance redress committee (GRC) to address field level grievances are as follows:**

- I. Accept grievances of the aggrieved person/s through grievance redress / suggestions forms in complaints / suggestion boxes or through telephonic hotlines at accessible locations, by e-mail, by post or by writing in complaint register in PIU office / field office of contractor.
- II. Careful documentation of the name of the complainant, date of receipt, address / contact details of the aggrieved person/s, location of the problem area and nature of the problem etc.
- III. Address and facilitate resolution of the Grievance / complaint within the stipulated time (7 days).
- IV. Health and Safety Officer of the Project Contractor supported the Social and Environment Safeguard support staffs from DSISC, PIU east Medinipur will be primarily responsible for conducting meeting/s with the affected / aggrieved person/s to understand their concern/s and help them through the process of grievance redress including translating the complaint/s in Bengali or English, recording and registering grievances of non-literate person/s and explaining the process of grievance redress mechanism.
- V. If the Field Level GRC fails to resolve the grievance/s, the matter may be conveyed to the PIU level GRC and the actions suggested may be followed by the field level GRC.
- VI. Field Level GRC will have the primary responsibility for timely grievance redress on safeguard and gender issues and for registration/recording of grievances, related disclosure and communication with the aggrieved party.

- VII. Field level GRC will be responsible for follow-up of each grievance, periodic information dissemination to complainants about the status of their grievance/s and recording their feedback (satisfaction/dissatisfaction and suggestions).

The GRC will continue throughout the WBDWSIP project duration at concerned Block / Gram Panchayats.

*13.2.2020*  
Superintending Engineer  
PIU, PM, WBDWSIP, PHE Dte.

Memo No: 67 / 1 - 60 / SE / PIU / PM

Dated Tamluk the, 13 / 02 / 2020

Copy forwarded for information and necessary action to:-

1. The Chief Engineer & Project Director, PMU, WBDWSIP, PHE Dte.
2. The Superintending Engineer, PMU, WBDWSIP, PHE Dte.
3. The Superintending Engineer (M/E), PMU, WBDWSIP, PHE Dte.
4. The Executive Engineer-I, PMU, WBDWSIP, PHE Dte.
5. The Executive Engineer, PIU, PM, WBDWSIP, PHE Dte.
6. The Executive Engineer-I (M/E), PIU, PM, WBDWSIP, PHE Dte.
7. The Assistant Engineer-I, PIU, PM, WBDWSIP, PHE Dte.
8. The Assistant Engineer-II, PIU, PM, WBDWSIP, PHE Dte.
- 9-12. The Sabhapati, Nandigram-I, Nandigram-II, Chandipur, Nandakumar Panchayat Samity
- 13-16. The Block Development Officer, Nandigram-I, Nandigram-II, Chandipur, Nandakumar Block.
17. The Junior Engineer-I, PIU, PM WBDWSIP, PHE Dte.
- 18-56. The Pradhan, ..... GP, Nandigram - I /  
Nandigram-II/Nandakumar/Chandipur Panchayat Samity, Purba Medinipur.
57. The Deputy Team Leader, DSISC, Purba Medinipur
58. The Chief Operative Officer, Project NGO for WBDWSIP, Purba Medinipur
59. The Project Manager-EM01, Larsen & Toubro Limited.
60. The Project Manager, EM02, Larsen & Toubro Limited.

*13.2.2020*  
Superintending Engineer  
PIU, PM, WBDWSIP, PHE Dte.

## **APPENDIX 7: CONSULTATION AT FIELD LEVEL**

### **NORTH 24 PGS**

No public Consultation carried out during the report period- No as such pipe laying activity during the period November 2024 to April 2025

**BANKURA**

**Sample Field level consultation**

No consultation conducted for package BKP/01 during the reporting period as the pipeline work stopped and construction at Intake and WTP are site specific, do not require any interaction with public.

**Package- WBDWSIP/DWW/NCB/ BK/02A/2018-19**

Sample copy

Public Consultation during construction (weekly for different working sites) - WBDWSIP

Package- <u>BANKURA - INDPUR</u>											
Area- <u>INDPUR - BANGLA</u>											
Sr. No.	Road/Lane No.	Date	PHE and utility service Connection Restoration- (in case affected) Remarks	Overburden soil / sludge/ silt removal -Remarks	Road Restoration- Remarks	Dust and noise problems- Remarks	Social safety arrangement- Caution tape/ barricade etc. by contractor - Remarks	Problem of local movements due to project activity - Remarks	Other Problem faced if any	Name of the person with address/ contact No.	Signature
1.	Miyekhia	09/10/25	OK	OK	OK	OK	OK	NO	NO	Jhantu Das 92 00387450 (Miyekhia)	[Signature]
2.	Sipamoniapur	11/10/25	OK	OK	OK	OK	OK	NO	NO	Raghunath Husida 8503463704	[Signature]
3.	Tunomara	15/10/25	OK	OK	OK	OK	OK	NO	NO	Pintu Singha 9845375021	[Signature]
4.	Shalaha	22/10/25	OK	OK	OK	OK	OK	NO	NO	Raju Bansi 8206075518	[Signature]

**Package- WBDWSIP/DWW/NCB/ BK/02B/2018-19**

Sample copy

Public Consultation during construction (weekly for different working sites) - WBDWSIP

Package- <u>BANKURA - TALDANDOLA</u>											
Area- <u>MURWAHATI</u>											
Sr. No.	Road/Lane No.	Date	PHE and utility service Connection Restoration- (in case affected) Remarks	Overburden soil / sludge/ silt removal -Remarks	Road Restoration- Remarks	Dust and noise problems- Remarks	Social safety arrangement- Caution tape/ barricade etc. by contractor - Remarks	Problem of local movements due to project activity - Remarks	Other Problem faced if any	Name of the person with address/ contact No.	Signature
1.	MURWAHATI (DMS)	20-01-2025	NO	NO	NO	NO	NO	NO	NO	RUSAN SINGH MURWAHATI DANDULVA WEST DENWA MOB- 8768169241	[Signature]

**Package- WBDWSIP/DWW/NCB/ BK/03/2018-19**

No consultation conducted during the reporting period as the pipeline work stopped and construction at Intake and WTP are site specific, do not require any interaction with public.

**Package- WBDWSIP/DWW/NCB/BK/04/2018-19**

Sample copy

Public Consultation during construction (weekly for different working sites) - WBDWSIP

Package- WBDWSIP/DWW/NCB/BK/04/2018-19											
Area- <i>Majha Zae</i>											
Sr. No.	Road/Lane No.	Date	PHE and utility service Connection Restoration- (in case affected) Remarks	Overburden soil / sludge/ silt removal -Remarks	Road Restoration-Remarks	Dust and noise problem-Remarks	Social safety arrangement- Caution tape/ barricade etc. by contractor - Remarks	Problem of local movements due to project activity - Remarks	Other Problem faced if any	Name of the person with address/ contact No.	Signature
1	<i>Clear BT Road</i>	<i>06/11/24</i>	<i>No</i>	<i>No</i>	<i>No</i>	<i>No</i>	<i>Yes</i>	<i>No</i>	<i>No</i>	<i>Amar Ray</i>	<i>[Signature]</i>
2	<i>"</i>	<i>07/11/24</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>Rahul Ray</i>	<i>[Signature]</i>
3	<i>"</i>	<i>13/11/24</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>Nripen Das</i>	<i>[Signature]</i>
4	<i>"</i>	<i>18/11/24</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>Sujog Saha</i>	<i>[Signature]</i>
5	<i>"</i>	<i>24/11/24</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>Ajit Kunder</i>	<i>[Signature]</i>
6	<i>"</i>	<i>29/11/24</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>"</i>	<i>Dilip Ray</i>	<i>[Signature]</i>

Note: At least 8 such consultation in a month

Need clear view from locals

(Date & Signature of Safety officer/ Engineer of Contractor)

Sensitivity: IHT Construction Internal Use

**EAST MEDINIPUR**

**Package: EM/01**


Public Consultation during construction (weekly for different working sites) - WBDWSIP

Package- EM 01 (Medinipur Intak& wtp)											
Sl. No.	Road/Lane No.	Date	PH&E and utility service Connection Restoration- (in case affected) Remarks	Overburden soil / sludge/ silt removal- Remarks	Road Restoration- Remarks	Dust and noise problem- Remarks	Social safety arrangement- Caution tape/ barricade etc. by contractor - Remarks	Problem of local- movements due to project activity - Remarks	Other Problem faced if any	Name of the person with address/ contact No.	Signature
①	Nandak	5/4/25	✓	—	—	—	—	—	—	Pratik Choudhary	Pratik
②	Hargobind	11/4/25	—	—	✓	—	—	—	—	Shivam Singh	Shivam Singh
③	Kowli	11/4/25	—	✓	—	—	—	—	—	Shivam Singh	Shivam Singh
④	Subrata	24/4/25	—	✓	—	—	—	—	—	Shivam Singh	Shivam Singh

Note: At least 5 such consultation in a month  
Need clear view from locals

(Date & Signature of Safety officer/ Engineer of Contractor)

Shivam Singh  
14/4/25



**Package: EM/02**

Public Consultation during construction (weekly for different working sites) - WBDWSIP

SL. No.	Road/Lane No.	Date	PHE and utility service Connection Restoration- (in case affected) Remarks	Overburden soil / sludge/ silt removal - Remarks	Road Restoration- Remarks	Dust and noise problem- Remarks	Social safety arrangement- Caution tape/ barricade etc. by contractor - Remarks	Problem of local movements due to project activity - Remarks	Other Problem faced if any	Name of the person with address/ contact No.	Signature
1	JK 112/12	03/04	-	-	✓	-	-	-	-	-	-
2	JK 112/12	11/04	-	-	✓	-	-	-	-	Ajmal Singh	Ajmal Singh
3	JK 112/12	12/04	-	-	-	✓	-	-	-	-	-
4	JK 112/12	16/04	-	-	-	✓	-	-	-	-	-
5	JK 112/12	19/04	-	-	-	-	✓	-	-	-	-
6	JK 112/12	20/04	-	-	✓	-	-	-	-	Sanjay Kumar	Sanjay Kumar
7	JK 112/12	24/04	-	-	✓	-	-	-	-	Rohit Singh	Rohit Singh
8	JK 112/12	28/04	-	-	-	-	✓	-	-	-	-

Note: At least 8 such consultation in a month. Need clear view from locals.

(Date & Signature of Safety officer/ Engineer of Company)



**APPENDIX 8: FOCUS GROUP DISCUSSION – ENVIRONMENT & SOCIAL**

**NORTH 24 PGS**




**No Focus group discussion conducted during report period. last conducted in Feb and March 2024**





SI.	Place	Zone	Block	Date	Remarks
1	Polerhat 1 GP	5	Bhangar-II	26.02.24	Group meeting was held with 50 villagers and with NCC and DSISC staff at Zone-5, Tona village North Gazipur under Polerhat Gram Panchayat of Bhangar II Block for proper pipe laying issue at working site. it was decided to lay 90 dia mm pipe on one side and after completion of pipe laying 2-3 places will be dug to check proper backfilling, if backfilling is not done properly with excavated material outside soil will utilize for proper backfilling and labeling. After discussion and mutual consent Villagers allow contractor to start the work
2	Sonapukur-Sankarpur	9	Haroa	04.03.24	Small group meeting conducted in presence of Junior Engineer, PHED, DSISC and NCC representative. After meeting PIU, DSISC & NCC (contractor) representative visited the continuation of laying of outlet and supply pipelines along the approach road leading to OHR Zone 9 of Haroa block. They meet with villagers and discussed about damage part of the brick road. After discussions with villagers and contractor, the contractor agreed to put some brickbats on the severally damaged part of the brick road. NCC has also agreed to lay pipelines along the pond side along the earthen shoulder area along the brick road.


**WORK ALMOST COMPLETED FOR PIPE LAYING- NO FGD CONDUCTED DURING REPORT PERIOD**

**PURBA MEDINIPUR**

**Sample- Package EM 01 and EM02**

Sl. No	Place	Block/Municipality	Date	Total no of Participant	Topic discussed	Photograph
1.	Byabatta market	Nandakumar	27.12.2024	M=10, F=1 Total = 11	<ul style="list-style-type: none"> <li>• Different issues due to pipe laying like water body along the pipe alignment, private land issue, road cutting issues ,road restoration issues etc.</li> <li>• GRM issue discussed.</li> <li>• Commencement of Pipe laying work.</li> <li>• Discussion regarding traffic management</li> <li>• Safety related issues</li> <li>• Pipe laying along the PWD/CC road</li> <li>• Private land issue.</li> <li>• Obstruction of excavation to Pre-settling Pond at WTP</li> </ul>	
2.	Nandakumar Market	Nandakumar	06.01.2025	M=15, F=02 Total = 17		
3.	Shitalpur	Nandakumar	19.02.2025	M=11, F=1 Total=12		

Sl. No	Place	Block/Municipality	Date	Total no of Participant	Topic discussed	Photograph
4.	Nandakumar Market	Nandakumar	04.03.2025	M=12, F=01 Total = 13		
5.	Khagda	Chandipur	01.04.2025	M=8, F=3 Total=11		
6.	Ganjnarayanpur	Tamluk Municipality	16.04.2025	M=7, F=1 Total = 8		
7.	WTP	Nandakumar	25.04.2025	M=24, F=01 Total = 25		

Sl. No	Place	Block/Municipality	Date	Total no of Participant	Topic discussed	Photograph
8.	Samsabad	Nandigram-I	24.12.2024	M=3, F=9 Total=12		
9.	Nandigram Bypass	Nandigram I	08.04.2025	M=11, F=1 Total = 12	Pipelaying issue	